## **Online Payment Refund Policy**

In most cases, No refund will be granted once the payment is done. However, exceptions may be made based on the following circumstances:

- More than one payment is rendered for the same application number.
- A candidate paid the fee online but did not get the application form due to connection failure and the university is not able provide softcopy of the application form.

Transaction fees charged would not be refunded/ reversed for any refund or reversal of any transaction.

**Note:** For online payments, it is important for candidates to note the transaction number and order no. for future reference and request for any type of Refund, for whatsoever reason, will be at the sole discretion of the University.